

Every Learner Matters:

Referring Learners to Specialist Services

If you are in any doubt as to the immediate safety of any child or adult call 999

1. [London Borough of Hackney](#)
2. [London Borough of Tower Hamlets](#)
3. [London Borough of Islington](#)
4. [London Borough of Newham](#)

London Borough of Hackney:

Children and Young People's Access and Assessment Social Work Service

<http://www.hackney.gov.uk/servapps/CommunityDirectories/Details.aspx?OrgID=2612>

020 8356 5500 (Duty Line MON to FRI: 9am - 5pm)

020 8356 2346 (Emergency Out of Hours Team)

Safeguarding Vulnerable Adults: Access Team Adult Social Care

<http://www.hackney.gov.uk/safeguarding-vulnerable-adults.htm>

020 8356 6262

Alcohol advisory service

<http://www.hackney.gov.uk/s-aands-aas.htm>

020 8356 4057

Drugs Advisory service

<http://www.hackney.gov.uk/s-aands-das.htm>

020 8356 4057

Domestic Violence and Hate Crime

<http://www.hackney.gov.uk/domestic-violence-harassment.htm>

0800 056 0905

Debt Counselling: Online application only

<http://www.hackney.gov.uk/debt-counselling.htm>

Support groups in Hackney

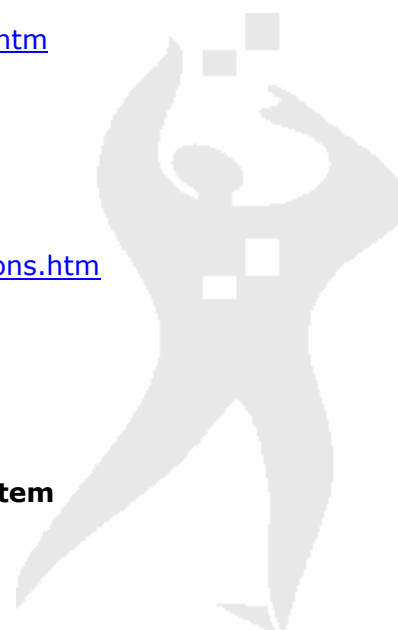
<http://www.hackney.gov.uk/s-cc-support-groups-organisations.htm>



COMIS: City and Hackney Community Information System

Online database of all Hackney support services

<http://www.hackney.gov.uk/comis/fraMain.asp>



London Borough of Tower Hamlets

Social services

http://www.towerhamlets.gov.uk/lgs/301-350/312_social_services_-_out_of_h.aspx

Operating hours: Monday to Friday, 8am to 8pm.

020 7364 5005

Social Care Team

http://www.towerhamlets.gov.uk/lgnl/health_and_social_care/help_for_adults1.aspx

020 7364 5005

Domestic violence

http://www.towerhamlets.gov.uk/lgnl/health_and_social_care/domestic_violence1.aspx

0800 279 5434

Substance misuse: Social services drug and alcohol team

http://www.towerhamlets.gov.uk/lgnl/health_and_social_care/substance_misuse1.aspx

020 7364 2243

Other

London Borough of Islington

Switchboard: 020 7527 2000

A-Z of services:

<http://www.islington.gov.uk/AtoZ/>

London Borough of Newham

Switchboard: 020 8430 2000

A-Z of services:

<http://www.newham.gov.uk/AtoZ/>

To be used in conjunction with:

- Child Protection Policy
- Vulnerable Adults and Elderly Learners Policy
- Tutorial and Learner Support Policy

